Submission Feedback

Overall Feedback

Maria this was an amazing response! So warm, supportive, empathetic and empowering!

Your opening and closing were really great. The first paragraph as so validating and strength based. You make the reader want to read more. Like that you self-disclosed that you like writing too, to normalize their experience.

You summarized their experience really well, capturing all the key issues and normalizing them for them.

You reassured them that they are not alone and lots of supports are available.

You show a really good understanding of what they are going through and articulated this back to them well.

You demonstrated AOP well and used correct inclusive language. I would go further and name the oppressions they are facing (transphobia, lookism, racism, etc.). Also identify your own pronouns given the focus of this writer is their identity- this is your way of showing understanding and it is a best practice. Expand more on the birth mark- it is unique but they are judged on it. Also suggest some safety tips online since they are being harassed. I think you took it that it was your agency where this was happening- it wasn't but I liked that you took responsibility and took it seriously.

You approached self injury very well and then carefully led into checking if they had suicide ideation- this was important and you did it well. And you created a space that they can reach out if they do feel this way.

Really good referrals and details. Love that you said you called them yourself to assess if they are welcoming. It shows you took the time to ensure their safety needs were attended to.

This was a model response! I would like to keep a copy as a sample for the future if you give me permission.

Very professional response. The writer would feel incredibly supported and empowered by you!

Terrific work!

All areas of the rubric were perfect, except AOP and risk factors- related to feedback above.

14.75/15

Nicole

Feedback Date
Nov 2, 2020 9:47 AM

Assignment
Case Study #2